



Thank you for taking part!

Your opinion counts! That's why we regularly ask how satisfied you are with us and with how we communicate with you. A lot of employers and members recently completed the questionnaire for our customer satisfaction survey. They also answered questions about the new pension system. Did you fill in the questionnaire? If so, thank you for doing so! It helps us improve how we communicate. You can read the results of the survey on our website and in the newsletter later this year.

Help with pension options for your employees

Your employees have several pension options with Bpf Koopvaardij, not only when they retire but in other situations too. We can help them choose between those options, for example in a personal talk with our Service Desk. They can schedule a phone appointment with our Service Desk via the [appointment planner](#) on our website.



Questions about the new pension system

Now that the new (Dutch) Future Pensions Act has come into force, we can well understand that you and your employees have questions about it. We will therefore answer the most frequently asked questions about the new pension system.

One of my employees wants to retire within the next 5 years. What does the transition to the new scheme mean for them?

Before the new Act came into force, there were already serious discussions between the social partners. For the time being they have opted for a 'solidarity scheme', meaning that within the scheme we absorb windfalls and setbacks collectively and share the risks, so that the pensions are more stable. The social partners also expressed a preference for conversion of all the built-up pensions into pensions subject to the new rules. No money will be lost during the conversion, and in the new scheme employees will also have the same pension options.

[More questions and answers](#)

What do you think of Op Koers?

In our annual Op Koers magazine, you can read personal stories from the merchant navy sector as well as useful information about your pension. Number 5 was published in July, so now's a good time to ask you for feedback. We're eager to hear what you think of Op Koers, so please fill in the brief questionnaire.

Alle kansen op Nederlandse schepen

De Vietnamese Thom en Filipijnse Joenamar wisselen elkaar af als kapitein van het multipurpose schip Amalia. Hoe zijn ze als zeevarenden begonnen en welke rollen aan boord hebben ze vervuld? U leest het in Op Koers.

[Read the interview](#)

Fill in the questionnaire

How about your own story in Op Koers?

Do you have a story of your own for Op Koers? Then contact servicedesk@koopvaardij.nl, referring to Op Koers 2025. You can also give us your details using this form.

Don't delay!

Also interesting

[PGGM is the administrator for the Bpf Koopvaardij pension scheme from 1 July 2024](#)

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Wilt u liever geen e-mails meer ontvangen? Ga naar [Mijn Koopvaardij](#) en meld u af.